



DOR Certification CARF Accreditation and Wage & Hour Compliance



DOR Community Resources Development (CRD) Specialist

- Technical assistance/consultation to Service Providers
- Certification of new work services and Supported Employment Providers
 - Certification 6 Months-2 years

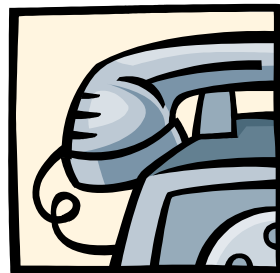
DOR Community Resources Development (CRD) Specialist

- Certification reviews:
 - Safety
 - Accessibility to programs and services
 - Consumer choice
 - Process for quality outcomes

DOR Community Resources Development (CRD) Specialist

- When problems arise pertaining to:
 - Further program development
 - Assessing wage and hour issues
 - Workshop layout and accessibility

- CALL your CRD Specialist





CARF:

The Rehabilitation Accreditation Commission

- Not For Profit International Accrediting Organization
- Non Biased out of State Reviewers
- Number of surveyors dependent on size of organization
- Required posted notification of pending survey



CARF:

The Rehabilitation Accreditation Commission

- Accreditation required in:
 - Organizational Employment Services (Work services)
 - Community Employment Services (Supported Employment)



CARF: The Survey & What to Expect

- As a Funding Agency for the Service Provider being surveyed you are entitled to:
 - Inquiry sent prior to the survey
 - Direct input during the survey
 - Copies of accreditation report



CARF: The Relevant Sections in Brief

- Section One: Business Practices
- Section Two: Reviews records of persons served
- Section Three: Individual-Centered Service Planning Design and Delivery
- Section Six: Standards for Employment Services
- Section Seven: Standards for Community Services



CARF Accreditation Outcomes

- Three-Year Accreditation
- One Year Accreditation
- Provisional One Year Accreditation
- Non-accreditation



Other CARF Related Issues

- What happens if an Organization does not get accredited?
 - When problems with Accreditation arise call your CRD Specialist.



Other CARF Related Issues

- Annual conformance of quality report required every year after accreditation.



Department of Labor & Department of Industrial Relations

- Service Providers are required to have a DIR/DLSE license and DOL certificate to pay less than minimum wage
- Any Service provider paying consumers a piece-rate or hourly rates less than minimum, are required to comply.

Department of Labor & Department of Industrial Relations

- Regulations prohibit a Consumer from Volunteering:
 - When an employment relationship exists

Department of Labor & Department of Industrial Relations

- What to do when you get a complaint from a Consumer or family member about Consumer wages?
 - Contact the Service Provider
 - Contact the CRD Specialist



Department of Labor & Department of Industrial Relations

Things to Look For

- Consumer pay has dramatically been reduced.
- The productivity of Consumer is very low or inconsequential.
- The productivity of Consumer has taken a significant drop.
- CALL your CRD Specialist

